**Yakama Nation Behavioral Health Services**

**Telehealth Informed Consent**

I hereby consent to participate in telehealth with my assigned provider, as part of my behavioral health services (including but not limited to psychotherapy). I understand that telehealth is the practice of delivering behavioral health care services via technology assisted media or other electronic means between a practitioner and a client who are located in two different locations.

I understand the following with respect to telehealth:

1. I understand that I have the right to withdraw consent at any time without affecting my right to future care, services, or program benefits to which I would otherwise be entitled.
2. I understand that there are risks, benefits, and consequences associated with telehealth, including but not limited to, disruption of transmission by technology failures, interruption and/or breaches of confidentiality by unauthorized persons and/or limited ability to respond to emergencies.
3. I understand that there will be no recording of any of the online sessions by either party. All information disclosed within appointments and written records pertaining to those appointments are confidential and may not be disclosed to anyone without written authorization, except where the disclosure is permitted and/or required by law.
4. I understand that the privacy laws that protect the confidentiality of my protected health information (PHI) also apply to telehealth unless an exception to confidentiality applies (i.e. mandatory reporting of child, elder, or vulnerable adult abuse; danger to self or others; I raise mental/emotional health as an issue in a legal proceeding).
5. l understand that if l am having suicidal or homicidal thoughts, actively experiencing psychotic symptoms or experiencing a mental health crisis that cannot be resolved remotely, it may be determined that telehealth services are not appropriate and a higher level of care is required.
6. I understand that during a telehealth session, I / we could encounter technical difficulties resulting in service interruptions. If this occurs, we will end and restart the session. If I am unable to reconnect within ten minutes, I call my provider at the number we have agreed upon at the start of the appointment to discuss next steps, up to and including, re-scheduling the appointment.
7. I understand that my provider may need to contact my emergency contact and/or appropriate authorities in case of an emergency.

# Emergency Protocols

Your provider needs to know your location in case of an emergency. You agree to inform your provider of the address where you are at the beginning of each session. Your provider also needs a contact person who they may contact on your behalf in a life-threatening emergency only. This person will only be contacted to go to your location or take you to the hospital in the event of an emergency.

At the beginning of **each appointment** we will establish your location and your emergency contact

**Client Statement**

I have read the information provided above and discussed it with my provider. I understand the information contained in this form and all of my questions have been answered to my satisfaction.

Client Name

Signature of client Date

**If client is UNDER 13 years old:**

Parent / Legal Guardian Name

Signature of parent / legal guardian Date